

ROI analysis

Site surveys

Field support and commissioning

Training

Proving certification

Maintenance contracts



Sampling System

Service and Support

Jiskoot is committed to providing our customers with the highest possible standard of customer care by offering an extensive range of services.

These are designed to enable ultimate system reliability, integrity and minimise the cost of ownership.

Jiskoot has a dedicated team of trained engineers and technicians who are capable of providing our customers with peace of mind, support and satisfaction.

We will provide support for any of our systems either directly from our corporate head offices in the UK and USA or through one of our local accredited agents.



ROI analysis



To ensure the system performs in accordance with the sampling standards, our engineers can carry out a full site survey and make the necessary recommendations to ensure the system maximises your return on investment. The factors that can affect the performance include; upstream mixing; pipeline configuration; pipeline orientation; process conditions; flow rate; product density; viscosity; location and installation of the system.

Site surveys



As part of a site survey our fully trained engineers can provide you with a full inspection of your current facilities and provide you with a complete system design tailored to meet your specific site requirements.

Alternatively they can inspect your current system and advise on the most effective way to upgrade or improve your current system.

Field support, pre-commissioning & commissioning



Our team of specialist engineers and technicians can supervise the installation, pre-commissioning and commissioning of a Jiskoot system. Our trained, certified specialists will provide you with fast and effective start-up of new systems, saving you engineering time. We not only set up the system but we perform rigorous testing to ensure that the system when installed and operating is performing at its optimum level.

Training



To maximize the return on your investment and understand how to optimise the system performance Jiskoot specialists can provide training courses specifically designed to support our clients to achieve this.

These training courses will provide you with a clear understanding of how to operate the system, how it works and how to carry out first line service and support.

Proving certification



Water injection is used to prove that the sampling system meets the requirements of the International Sampling Standards, these tests are independently witnessed and the customer is issued with a certificate endorsed by the third party inspectorate to prove the system's sampling accuracy and suitability for fiscal duty. It is advisable that the system performance is validated either on an annual basis or when operating conditions change.

Annual system health checks and maintenance



Jiskoot recommend a proactive approach is taken to minimise the cost of ownership, keep the repair costs to a minimum and maximise the reliability and life of any system. We actively encourage our customers to ensure their systems are regularly maintained by one of our team of specialist engineers. We can offer different types of maintenance programmes depending on site requirements and duty cycle of the equipment.



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